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FUND 11790 - DCS Local County Administration, State Appropriation

History of FUND

The Department of Child Services was created by the passing of Senate Bill 529 in January of 2005. This historic event created DCS as its own agency. Since then DCS has worked with national child welfare organizations to introduce and adopt best practice models, enhanced technological systems, and statutory manageable case loads. DCS continues to strive for excellence while working through barriers that challenge this system.

Purpose of FUND

This FUND supports the Management Teams of the Family Case Managers and Supervisors who provide direct services to abused and neglected children within the state of Indiana. The operations expenses of each local office are also paid from this FUND so that each office can be accessible, safe, and meet the needs of families in crisis.

Statutory Authority

Indiana Code 31-25-2-7 gives DCS the responsibility to provide child protection services and administration of child and family services. This would include placement, and preservation services for children. IC 31-25-2-8 gives DCS the responsibility of administering specific grants, funds and programs. IC 31-25-2-10 requires that DCS have sufficient and qualified staff to meet mandatory requirements of 12 assessments per worker per month, and 17 ongoing cases.

Expenditures

Expenses include those associated with employing the Management Teams, including local office directors, attorneys, and clerical staff. State law requires that local offices are staffed so that the caseloads for FMCs are no greater than an average of 12 active investigations (assessments) per month on an average of 17 children per month for an ongoing caseload. Operations expenses of each local office include office leases, postage, telephones, supplies, etc. The primary expenditures in this fund are quarterly cost allocation journals.

Future of FUND

Continued focus on the child welfare practice model implemented statewide in SFY 2009. It is believed that family centered practice can produce more effective and sustainable changes to a family in need. DCS has continues to enhance this model, which include maintenance and development of essential connections with family when children are unable to remain in their home, to ensure that all children have the opportunity to achieve swift permanency through family preservation, family reunification, adoption, or independent living: to protect children from abuse and neglect; to support families in identifying and using their inherent strengths and the resources in their community to resolve the conditions that led to abuse and neglect, and to affect permanent change that enhances the safety, permanency, and well-being of children and families.

Performance Metrics

DCS measures performance using several quantitative indicators; most importantly child safety, or the absence of repeated maltreatment, children who reached permanency within 24 months, children who were served safely in their own homes or with relatives and children who remained locally placed with their siblings. DCS also collects qualitative data that measures educational development, emotional health, and parental capacities.

Clients Served

Family Case Managers and their Supervisors are responsible for ensuring that each report of child abuse and neglect is assessed in a timely and thorough manner. Family Case Managers are responsible for case management and service referral for children and families who are involved in formal cases through the court system and less formal cases monitored by the local office. As of May 2012, DCS was responsible for: 33,707 children receiving services at the end of the month.

FUND 11860 - DCS Healthy Families Indiana, State Appropriation

History of FUND

The HFI started in 1993 in Indiana was modeled after a HF program in Hawaii. It was accredited as a multi-site program in 1997. There are 38 agencies that provider HFI services in all 92 Indiana counties. Services are geared toward at risk women in their third trimester or within 60 days of the birth of the child. During 2012, the Prevent Child Abuse America Healthy Families America (PCAA/HFA) Multi-site Credential process will begin to complete another Healthy Families Indiana four year credential. Indiana completed a statewide multi-site credential in 2008. A multi-site review tool has been developed in partnership with the Council on Accreditation (COA), to measure HFI compliance with quality assurance standards conducted on site annually, by certified peer reviewers. The Healthy Families Indiana Policy and Procedures Manual are also revised annually to meet state and national requirements. Indiana's Healthy Families program has achieved tremendous successes in its efforts to provide pre- and post-natal care to new parents through home visitations, by offering education about positive parent-child interactions, and early childhood development. The Home Inventory a study used to measure the quality of the home environment found the greatest gains made by HFI families were in their abilities to be responsive to, involved with and accepting of their children. A management information system for the HFI network collects data necessary for state reporting and quality assurance management such as billing and quarterly service reports. Integrated into the HFI billing system is monthly electronic transfer of client specific claims to the DCS Claims Management System. Monthly, a methodology is used to cross reference HFI families with reports of substantiated child abuse and neglect in ICWIS/MaGIK who have received home visiting. Since 2003 the program has maintained a 98% success rate each year showing families served had no reports of substantiated abuse or neglect. Indiana is recognized as a national leader in the utilization of Temporary Assistance for Needy Families (TANF) funding for home visitation. Healthy Families Indiana has received an additional state allotment of funding for \$2million each of the next 3 state fiscal years.

Purpose of FUND

The principal purpose of Healthy Families Indiana is the prevention of child abuse and neglect. The program provides an infrastructure to identify family and community needs, empower families to access health and human services and improve family functioning and health status.

Statutory Authority

The statutory authority for the program comes from I.C. 20-1-1.8-10 and I.C. 12-12-5-2(16), as well as Title IV-A of the Social Security Act.-24.

Expenditures

Contracts for Healthy Families Indiana (Scanning, Datatude, Think Tank). The MOE requirements for the Title V grant area also met in this FUND.

Future of FUND

Maintain multi-site accreditation and service to all 92 Indiana counties.

Performance Metrics

Healthy Families will maintain a 95% success rate of no Abuse and/or neglect of documented families receiving 12 or more home visits. 2011 showed a 98.9% success rate of no Abuse and/or neglect

Clients Served

This program serves at-risk families who are in need of services due to such challenges as: substance abuse, unemployment, teenage parenting, previous physical or sexual abuse, inadequate housing, and inadequate prenatal care. Currently 38 providers have been established that serve each of the 92 counties, with over 10,742 families receiving home visitation. In FY 2012 there were a total of 6,125 families receiving home visitation by 530 Family Support Workers across the state.

FUND 12550 – DCS Information Systems Technology, State Appropriation

History of FUND

With the purpose of replacing the existing case management information system ICWIS (Indiana Child Welfare Information System), DCS entered into a collaborative effort contract with Case Commons, the separately incorporated IT development entity of Annie E. Casey Foundation. In this joint effort, Case Commons has built components, configured, tested and implemented Management Gateway for Indiana's Kids (MaGIK) to provide DCS with a web-based data-compliant child welfare information system capable of replacing the current system, ICWIS. The end result is that MaGIK is capable of being the "system of record" for all of the State's child welfare activities from intake, investigation and assessment through achievement of family safety and permanency. The new approach meant shifting current ICWIS development progress to an approach of configuring MaGIK to the State's requirements to fit the needs of the changed legislation over the years. MaGIK provides a comprehensive, end-to-end system to support the needs and well-being of the children entrusted to our care.

Purpose of FUND

The purpose of this FUND is to support the pure State expenditure associated with the information system Management Gateway for Indiana's Kids (MaGIK). The primary purpose of MaGIK is the capture of child welfare case management information through an electronic record to assure the safety, permanency, and well-being of children in Indiana. The data from this system is used to manage and monitor compliance with best practice principles that have been established by the Department of Child Services, as well as state and federal mandates. This program is an essential component of the Department of Child Services' objectives for maximizing operational efficiency in our work with children and families.

Statutory Authority

IC 31-25-2-6 and IC 31-27-2-2

Future of FUND

To continue to fund this information system.

Performance Metrics

The goals for MaGIK is to provide a central location for child welfare data, facilitate accurate reporting, electronically interface with other systems through the use if BizTalk, and provide essential decision support to child welfare workers statewide. DCS will achieve this vision by reaching the following goals:

- Provide a web-enabled system that will support more accurate and timely information.
- Address usability of the system through use of Web 2.0 technology that will permit a better look and feel for the workers who tend to be better trained in the use of the social media tools that are in place in the majority of our worker's homes.
- Integrate decision support tools at critical decision-making points within the life of the case which will ultimately improve child safety and well-being.
- Continue to identify IV-E eligible children to maximize federal reimbursement for the delivery
 of services to children; create and implement system automation of the eligibility functions
 during the biennium.
- Facilitate additional data exchange opportunities with other State agencies and local courts to promote collaborative efforts to strengthen families and protect children.
- Create a centralized data warehouse that will enable the exchange of information and provide accurate and timely data on performance.

Clients Served

MaGIK serves as the electronic record for the 114,907 children and their families for whom abuse or neglect investigations were initiated in SFY 2011. MaGIK through KidTraks provides an automated intelligent process to determine critical resources, recommended services and number of billable units to support the needs of children in DCS care.

FUND 12735 - DCS Independent Living

History of FUND

In 1999 Federal Legislation, "The Chafee Independence Program" was established and it took the place of the old IV-E IL program. This legislation made several changes to the Independent Living program. The Federal Government has also added in 2002 a separate but integral program to the Chafee Independence Program - The "Educational Training Vouchers (ETV). This funding also is distributed through this account, but it must be tracked separate from the Chafee dollars.

Purpose of FUND

The purpose of this program is to assist youth ages 16-21 in developing skills while in foster care that will assist them in becoming self-sufficient after they leave care. Funding is also available for room and board expenses for youth who age out of foster care. The Education and Training Voucher program is available to assist eligible former foster youth in pursuing secondary education through college and vocational or trade schools.

Statutory Authority

The statutory authority for this program is found in Title IV-E of the Social Security Act

Expenditures

Expenditures include room and board for youth who age out of foster care. The Education and Training Voucher program is available to assist eligible former foster youth in pursuing secondary education through college and vocation or trade schools.

Future of FUND

Continue to serve this client population.

Performance Metrics

The major goal of this program is to ensure that all youth age 16 and older in foster care are provided with independent living services that meet the needs of the youth based on the Ansell Casey Life Skills Assessment regardless of their placement. Additional goals include:

- monitoring youth in placement to ensure that independent living services are being provided.
- educating county case managers, juvenile probation officers, foster parents, Court Appointed Special Advocates, mental health providers as well as all Chafee contracted service providers regarding Chafee services that are available to youth including the ETV program through training offerings,
- office visits to assist counties in making referrals for transition services to a Chafee service provider at age 17 ½ regardless of their placement to assist youth in developing a plan for housing and employment upon dismissal of their case, and
- maintaining contact with ETV recipients to provide encouragement and assistance as needed to increase the youth's ability to remain in school and reduce dropout rates.

Clients Served

All youth in foster care at age 16 and older are eligible for Chafee IL services. Chafee services are provided through contracted services providers and are provided to youth in county foster care homes, relative foster homes, and court approved non-licensed out of care homes from age 16. Youth in residential facilities, group homes, and private agency foster homes are provided independent living services thorough the per diem paid for their care and are referred to Chafee services at age 17 and 6 months to prepare them for housing and employment upon case dismissal. Former foster youth who were in foster care for at least 6 months after the age of 16 are eligible for case management services and those who turn 18 in foster care are also eligible for room and board assistance after they leave foster care up to age 21. Youth who choose not to accept services initially are made aware of their ability to return prior to the age of 21 to request services. Approximately 50 youth age out of foster care annually. Between 600 and 700 foster and former foster youth were provided services in the past year through Chafee funds.

FUND 12736 - DCS Case Management Services Appropriation

History of FUND

The Department of Child Services was created by the passing of Senate Bill 529 in January of 2005. This historic event created DCS as its own agency. Since then DCS has worked with national child welfare organizations to introduce and adopt best practice models, enhanced technological systems, and statutory manageable case loads. DCS continues to strive for excellence while working through barriers that challenge this system.

Purpose of FUND

The DCS Case Management Services Account provides funding and support for the Family Case Managers (FCM's) who provide direct services to abused and neglected children within the state of Indiana. This account also funds the Supervisors of these FCM's as well as the cost to support their travel and client investigative costs used to assist in their decision making process with the client and ensure that needs of families in crisis are met with the least amount of intrusion from the agency while still maintaining the safety of the child(ren).

Statutory Authority

Indiana Code 31-25-2-7 gives DCS the responsibility to provide child protection services and administration of child and family services. This would include placement, and preservation services for children. IC 31-25-2-8 gives DCS the responsibility of administering specific grants, funds and programs. IC 31-25-2-10 requires that DCS have sufficient and qualified staff to meet mandatory requirements of 12 assessments per worker per month, and 17 ongoing cases.

Expenditures

The primary expenditures in this fund are quarterly cost allocation journals to pay personnel expenses for Family Case Managers.

Future of FUND

Continued focus on the child welfare practice model implemented statewide in SFY 2009. It is believed that family centered practice can produce more effective and sustainable changes to a family in need. DCS has continues to enhance this model, which include maintenance and development of essential connections with family when children are unable to remain in their home, to ensure that all children have the opportunity to achieve swift permanency through family preservation, family reunification, adoption, or independent living: to protect children from abuse and neglect; to support families in identifying and using their inherent strengths and the resources in their community to resolve the conditions that led to abuse and neglect, and to affect permanent change that enhances the safety, permanency, and well-being of children and families.

Performance Metrics

DCS measures performance using several quantitative indicators; most importantly child safety, or the absence of repeated maltreatment, children who reached permanency within 24 months, children who were served safely in their own homes or with relatives, and children who remained locally placed with their siblings. DCS also collects qualitative data that measures educational development, emotional health, and parental capacities.

Clients Served

Family Case Managers and their Supervisors are responsible for ensuring that each report of child abuse and neglect is assessed in a timely and thorough manner. Family Case Managers are responsible for case management and service referral for children and families who are involved in formal cases through the court system and less formal cases monitored by the local office. As of May 2012, DCS was responsible for: 33,707 children receiving services at the end of the month.

DCS FUND 12771 - DCS Case Management Services, State Match

History of FUND

The Department of Child Services was created by the passing of Senate Bill 529 in January of 2005. This historic event created DCS as its own agency. Since then DCS has worked with national child welfare organizations to introduce and adopt best practice models, enhanced technological systems, and statutory manageable case loads. DCS continues to strive for excellence while working through barriers that challenge this system.

Purpose of FUND

The purpose of this FUND is to provide State match for Federal grants. The DCS Case Management Services Account provides funding and support for the Family Case Managers (FCM's) who provide direct services to abused and neglected children within the state of Indiana. This account also funds the Supervisors of these FCM's as well as the cost to support their travel and client investigative costs used to assist in their decision making process with the client and ensure that needs of families in crisis are met with the least amount of intrusion from the agency while still maintaining the safety of the child(ren).

Statutory Authority

Indiana Code 31-25-2-7 gives DCS the responsibility to provide child protection services and administration of child and family services. This would include placement, and preservation services for children. IC 31-25-2-8 gives DCS the responsibility of administering specific grants, funds and programs. IC 31-25-2-10 requires that DCS have sufficient and qualified staff to meet mandatory requirements of 12 assessments per worker per month, and 17 ongoing cases.

Expenditures

State matching funds only; no transactions. Transfer quarterly to FUND 62300 to provide State match for Federal grants

Future of FUND

Continued focus on the child welfare practice model implemented statewide in SFY 2009. It is believed that family centered practice can produce more effective and sustainable changes to a family in need. DCS has continues to enhance this model, which include maintenance and development of essential connections with family when children are unable to remain in their home, to ensure that all children have the opportunity to achieve swift permanency through family preservation, family reunification, adoption, or independent living: to protect children from abuse and neglect; to support families in identifying and using their inherent strengths and the resources in their community to resolve the conditions that led to abuse and neglect, and to affect permanent change that enhances the safety, permanency, and well-being of children and families.

Performance Metrics

DCS measures performance using several quantitative indicators; most importantly child safety, or the absence of repeated maltreatment, children who reached permanency within 24 months, children who were served safely in their own homes or with relatives and children who remained locally placed with their siblings. DCS also collects qualitative data that measures educational development, emotional health, and parental capacities.

Clients Served

Family Case Managers and their Supervisors are responsible for ensuring that each report of child abuse and neglect is assessed in a timely and thorough manner. Family Case Managers are responsible for case management and service referral for children and families who are involved in formal cases through the court system and less formal cases monitored by the local office. As of May 2012, DCS was responsible for: 33,707 children receiving services at the end of the month.

FUND 12772 - DCS Special Needs Adoption, State Match

History of FUND

In 1989, the General Assembly passed legislation to support a statewide Special Needs Adoption Program. As a result of the focus on recruitment and services to families, the number of adoptions in Indiana increased by 363 children between 2006 to 2008 for which data is available. In 2008, there were 1,494 finalized adoptions. In 2011, there were 1,790 finalized adoptions. In April 2010, the SNAP program began to focus more on the recruitment of potential adoptive families.

Purpose of FUND

The purpose of this FUND is to provide State match for Federal grants. This program began as a pilot project supported by a grant. During that project there were 308 children placed by eight (8) licensed child placing agencies (LCPA) who contracted to take part in the project.

Statutory Authority

P.L. 96-272, I.C. 31-19-26, IC 31-19-27, 42 U.S.C. 673

Expenditures

State matching funds only; no transactions. Transfer quarterly to FUND 62300 to provide State match for Federal grants

Future of FUND

To provide permanency for waiting children who meet the criteria of special needs by providing recruitment of and supportive services to potential & post adoptive families. To continue improving awareness and service delivery of post-adoption services to families in an effort to decrease the number of disruptions in adoptive homes. To continue support to FCMs to help facilitate a greater number of placements to result in successful finalized adoptions.

Performance Metrics

Increase the number of SNAP recommended (fully prepared, trained, background checked prospective adoptive) families for the purpose of increased permanency for children in care when reunification is no longer feasible.

Clients Served

- I. Potential & post-adoptive families for the purpose of finding permanency for children who meet the criteria of "special needs" defined as children who are in out-of-home care, with a case plan goal of adoption and meet one of the following criteria:
 - 1. A child who is two years of age or older;
 - 2. A child who is a member of a sibling group of two or more children of which at least one child is two years of age or older and who will be placed with the sibling group in the same home; or,
 - 3. A child with a medical condition or physical, mental, or emotional disability as determined by a physician or psychiatrist licensed to practice in Indiana or another state.
- II. Children who meet the afore-mentioned definition of special needs.
- III. Family case managers who are in need of family recruitment for the children on their caseloads who meet the definition of special needs.

FUND 12773 - Title IV-D of Federal Social Security Act, State Match

History of FUND

The scope and focus of the program have changed considerably over the past 35 years. Title IV-D was added to the Social Security Act in the 1970s primarily as a cost recovery program for AFDC (now known as TANF). Congress has steadily increased the scope of services required as well as the populations that must be served, resulting in an extremely complicated program. (As examples of scope changes: in addition to child support, medical support must be evaluated for every IV-D case and appropriate action taken; every state must have formal Child Support Guidelines for all cases - not just those that are IV-D - that address the correct amounts of child and medical support to be ordered based on the parents' financial situation, and those guidelines must be reviewed every four years using economic data; each state is mandated to have a statewide disbursement unit provides one location for employers to send income withholding on both IV-D and non-IV-D cases.) The audience served has significantly expanded - it now includes persons currently or formerly receiving a variety of public assistance dollars as well as persons who request services who may never have received public assistance. (The specific populations are described below.) The cost recovery aspect of the program has diminished and the focus is almost completely on ensuring that financial support flows to families quickly and regularly.

Purpose of FUND

The purpose of this FUND is to provide State match for Federal grants. The Title IV-D Program was created in 1975 as part of the Social Security Act, and under this Act, each state must designate a single state agency to administer the provisions of the Child Support Program. In Indiana, this agency is the Child Support Bureau, currently contained within the Department of Child Services. Its purpose is to ensure the right of every child to the financial support of both parents. The program is highly federally regulated and highly complex. Federally mandated functions include, on IV-D cases locate of parents, establishment of paternity, establishment and enforcement of support obligations, and on all cases -- payment processing, distribution and disbursement of child support collections. A large number of these activities are carried out at the local level, with the Child Support Bureau executing Cooperative Agreements with the county elected Prosecuting Attorneys and Clerks of Circuit Court. Federally approved Title IV-D functions are reimbursed at a 66% Federal Financial participation (FFP) rate, with the remainder of the funding coming from the state and local level. To carry out the Title IV-D functions, every state program is also mandated to have a comprehensive statewide automated system which provides case initiation, case management, locate, establishment, enforcement, financial management and reporting functions. Indiana's system is called ISETS. It is a mainframe COBOL system with 350 screens, 2191 programs, 2.4 million lines of code, and 200 interface files with other State and federal systems. Please see the ISETS budget account narrative for more background information on ISETS.

Statutory Authority

42 USC 651-669, IC 31-25-4-1, and IC 31-25-4-34.

Expenditures

State matching funds only; no transactions. Transfer quarterly to FUND 62300 to provide State match for Federal grants

Future of FUND

1) In FFY2005 Indiana's Title IV-D program was one of the worst in the nation, ranking 43rd, 38th, 47th and 40th in paternity, support orders, current support and cases paying on arrears, respectively, and the State was facing a federal performance penalty. Additionally, state statutes were out of compliance with federal law (significantly so in some areas). CSB worked collaboratively with both the Prosecutors and Clerks to increase performance (and avoid the federal penalties) by identifying and fixing multiple areas that could easily be addressed. However, to sustain the improved performance and ensure that Indiana does not go out of compliance again, CSB is now focusing on long-term solutions which include adding critical training and policy analysis functions.

2) Another reason for Indiana's poor performance is its automated system, ISETS. By federal mandate, each state's system must provide the functionality for case and financial management of all

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aspects of the child support program. Although the system meets federal certification requirements, it is extremely difficult to use which makes child support enforcement activities for families much more difficult and hampers Indiana in its competition with other states for federal incentive dollars. Additionally, the system is based on such old technology that changes are lengthy and costly. Therefore, Indiana must embark on renewal project. This project will be multi-year, must be done with federal input and approval at each step, and will require significant involvement and time commitment for program experts at CSB and in the counties.

3) For the past two years, the current federal administration has been developing guidance on additional services that IV-D agencies must and/or may provide. The guidance is poised to be released once the Presidential election results are known. If the guidance is issued, it is anticipated that it will represent a significant expansion in IV-D activities; however funding availability for these services is still an open question.

Performance Metrics

In addition to the 66% FFP mentioned above, States compete for federal IV-D "incentive" funding. Performance is measured by five federally defined measures as well as a collections base. The five measures are: Paternity Establishment (the # of children for whom paternity is established); Support Order Establishment (# of cases with court orders for child support); Current Support Collections (% of current support collected versus owed each month); Cases Paying on Arrears (# of cases with at least one payment on child support arrears); Cost-Effectiveness (ratio of collections vs. expenditures). Indiana's FFY2010 (last available) performance and rankings are below. Indiana earned \$12.2 million in incentives for FFY2010; however, please note that by state statute, CSB retains only 22% of the incentives -- the remainder must flow to counties.

- Paternity Establishment: 102.16%, 9th
- Support Order Establishment: 75.99%, 41st
- Current Support Collections: 58.28%, 35th
- · Cases Paying on Arrears: 64.14%, 19th
- Cost Effectiveness: \$7.43, 5th

Clients Served

Cases become IV-D in several ways. First, families receiving federal TANF, or children receiving IV-E, are considered to be mandatory referrals to the Title IV-D program. Also, custodial parties may file an application for Title IV-D Services with their county Prosecuting Attorney and pay a one-time \$25 fee. Custodial parties receiving Medicaid assistance may request Title IV-D Services without paying the \$25 fee. Finally, IV-D cases in other states where one of the parties, and/or the court order, reside in Indiana are also mandatory IV-D cases. Indiana's Title IV-D caseload is approximately 350,000 cases. The volume of payments processed on IV-D and non-IV-D cases is approximately \$1 billion per year.

FUND 12774 - DCS Indiana Support Enforcement Tracking System (ISETS), State Match

History of FUND

ISETS has been in existence since its implementation in 1994. However, it was a transfer system from KY/VA making the code over 20 years old. The system is architected in a distributed fashion and counties access through a T1 network to an ISETS i5 server. Consolidation of the 92 AS/400 servers that were located in each county was completed in 2011. In addition, ISETS has over 200 interfaces with other State and Federal agency systems as well as employers to enhance locate and payment efforts. These include:

- Driver license suspensions, locate titles and place liens with BMV;
- Employer wage and Unemployment Income withholdings with DWD;
- TANF benefit recovery and Data Warehouse sharing with DFR;
- State tax offset collections and locate processes with DOR;
- Paternity Establishment with ISDH;
- Federal tax offset collections, passport denial and locate services with several Federal branches:
- Interstate collections between other state child support systems:
- · Credit bureau reporting; and,
- INSCCU, the States collection vendor.

The application is written in COBOL/CICS/Telon and it is becoming more costly to find highly skilled developers to enhance our system and the current architecture is costly to maintain. County and state user's biggest complaints are navigation/work flow, inability to track and report individual financial activity, database issues, lack of system documentation, and reporting tools. If ISETS does not begin to move toward incremental renewal of the system, the State will be at risk due to the outdated architecture in terms of security, programming resources, hardware/software that is costly, and the lack of agility to keep up with State and Federal mandated changes.

Purpose of FUND

The Indiana Support Enforcement Tracking System (ISETS) is a federally mandated automated integrated case management and financial software system that supports the Title IV-D Program (see the Child Support Bureau account narrative for more information.) It supports 1200 Clerks and Prosecutors in all 92 of Indiana's counties to record, track, collect, disburse and enforce court ordered child support payments. There are approximately 115 State staff located centrally in the Child Support Bureau (CSB) that also utilize the system for central office functions of balancing adjustments, answering inquiry calls, correspondence, central registry cases, and enforcement activities. ISETS is made up of several modules that support the daily work of state and county caseworkers. They are: Case Initiation, Case Management, Locate, Establishment, Enforcement, Financials, Reporting and Document Generation. ISETS was transferred from KY/VA and customized from 1991-1994 and is a mainframe COBOL/TELON application with over 500 screens, 2000 programs, 2.3 million lines of code, and 200 interface files with other State and federal systems. A mixture of vendor and state technical professionals monitor and maintain the ISETS software to ensure that it conforms to all Federal and State regulations, laws, and requirements. In SFY2009, the State moved from a prime vendor concept for maintenance of ISETS to a state managed approach. This has reduced resource costs and allowed us to hire State workers who can manage, understand the system and interpret user needs to move us to a future technology platform.

Statutory Authority

42 USC 651-669, IC 31-25-4-1, and IC 31-25-4-34

Expenditures

State matching funds only; no transactions. Transfer quarterly to FUND 62300 to provide State match for Federal grants.

Future of FUND

ISETS has been focused over the last 4 years analyzing current/future technology, conducting a business process analysis to determine needs of a new system, conducting requirements sessions

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for a new system and doing tasks related to the overall incremental renewal of the ISETS application. DCS IT/ISETS and CSB submitted a Planning Advanced Planning Document (PAPD) to our Federal partners at the Office of Child Support Enforcement (OCSE) on August 1, 2012 and it was approved on September 14, 2012. The PAPD lays out the tasks DCS IT/ISETS and CSB will perform in order to get federal approval to build the new system called INvest. The projects goals for the next biennium include:

- PAPD project for INvest preparation;
 - o Conduct a feasibility/cost benefit analysis of technology alternatives for INvest
 - o Write a request for proposal for the build and implementation of INvest
 - o Secure Independent Validation & Verification (IV&V) for the INvest build
 - o Write the Implementation Advanced Planning Document (IAPD) for OCSE to secure funding
- INvest Requirements;
 - o Complete requirements for the Establishment and Locate modules
 - o Complete requirements for the Enforcement module
 - o Complete requirements for the Financial module
- begin build of INvest, Fall of 2014 (SFY15);
- complete the Document Generation implementation for the 92 counties;
- maintain ISETS system in compliance with all Federal and State regulations, laws, and requirements;
- maintain all 92 County IV-D and non IV-D data on the ISETS system;
- software projects on ISETS that increase collections to support more Indiana families.

The ISETS budget is funded by Federal Financial Participation at 66% and the State portion is 34%. The majority of the budget funds are utilized on personnel, contracts for resources/services and IOT costs.

Performance Metrics

The system has over 500,000 cases impacting that many Indiana families who rely on this application. ISETS processes nearly one billion dollars in child support collections annually. The data collected by the system feeds CSBs Federal Performance metrics where Indiana has significantly lagged behind other States but is making steady progress to improve. The ISETS system achieved full Federal certification in July, 2002, only the seventeenth State to do so at the time. ISETS averages a 99.6569% uptime percentage for county and state workers. The ISETS Help Desk team of 5 staff averages 1500 calls per month from county and state workers needing system related help. The information technology team supports on average over 25 CSB projects and production support changes concurrently.

Clients Served

ISETS has over 500,000 open cases online. Over 339,000 of those cases are IV-D cases requiring 1200 State and County Prosecutors and caseworkers to do enforcement related activities such as location of non custodial parents, establishment of paternity and support orders, and enforcement of support orders. The Federal performance metrics of those specific cases lead to incentive or penalty dollars for the State and Counties. ISETS currently cannot support interaction with the non-custodial and custodial parents but that is a future goal.

FUND 12775 - DCS State Administration, State Match

History of FUND

DCS was created as a stand-alone agency in July, 2005. As a result, functional staff from FSSA was spun off into the new DCS Central Office Administration.

Purpose of FUND

The purpose of this FUND is to provide State match for Federal grants. The purpose of this program is to oversee, manage and support the delivery of services and programs to abused and neglected children and their families and to children at risk of abuse or neglect. To develop, implement and manage effective programs, policies and support tools for staff working with the population described above. To ensure compliance with federal, state and local laws regarding child abuse and neglected children and their families including legal and financial services, quality assurance, policy development and communications. To administer grants and funding to support abused and neglected children and their families.

Statutory Authority

Indiana Code 31-25-2-7 gives DCS the responsibility to provide child protection services and administration of child and family services. This would include placement, and preservation services for children. IC 31-25-2-8 gives DCS the responsibility of administering specific grants, funds and programs.

Expenditures

State matching funds only; no transactions. Transfer quarterly to FUND 62300 to provide State match for Federal grants

Future of FUND

- To protect children from continued abuse and neglect.
- To empower families to identify and use their inherent strengths and the resources in their community to resolve the conditions that led to abuse and neglect
- To empower and engage communities to build a system that supports families and protects children.
- To affect permanent change that enhances the safety, permanency, and well-being of children and families.
- To maintain and develop essential connections between children, their siblings, parents, and extended family members when children are unable to remain in the home.
- To ensure that all children have the opportunity to achieve permanency through family preservation, family reunification, adoption or a permanent relationship with an adult.
- To ensure financial stability for families through provision of appropriate financial resources.
- To provide a workforce and environment that supports the delivery of quality services to families and children.

Performance Metrics

DCS measures performance using several quantitative indicators; most importantly child safety, or the absence of repeated maltreatment, children who reached permanency within 24 months, children who were served safely in their own homes or with relatives, and children who remained locally placed with their siblings. DCS also collects qualitative data that measures educational development, emotional health, and parental capacities.

Clients Served

This account supports staff that provides direct services to Hoosiers. DCS receives more than 100,000 phone calls at its Abuse & Neglect Hotline each year alleging abuse or neglect of a child. Of those, approximately 75,000 are investigated through a formal assessment each year. Abuse or neglect is proven, or substantiated, in almost 25,000 of the reported cases. DCS has direct responsibility for nearly 15,000 children at any given time.

FUND 12776 – DCS Adoption Assistance, State Match

History of FUND

The Adoption Program encompasses many components. The Adoption Assistance Program is an entitlement program supporting subsidies for adoptions of IV-E eligible special needs children. The program provides assistance with long term medical costs, certain social services and financial assistance. Non-recurring Adoption Expenses is to promote the adoption of special needs children by reimbursing families who adopt these children for things such as adoption court costs, attorney fees, home study fees, travel for pre-placement visits with the child and/or placement of the child. In July 2011, DCS contracted with 3 regional LCPAs to better coordinate a post-adoption program that delivers strength-based, family centered services while maintaining ongoing dialogue and family participation to assure consistency and progress towards service goals.

Purpose of FUND

The purpose of this FUND is to provide State match for Federal grants. The purpose of this program is to find legal permanency for children for whom reunification is not feasible. Adoption by a family member will be sought first, keeping in line with the agency's philosophy of Safely Home Families First, but when necessary facilitating adoption by a non-relative family.

Statutory Authority

The general authority for adoptions is IC 31-19 (the entire article). The authority for DCS to administer adoption services is IC 31-25-2-7(a)(10).

Expenditures

State matching funds only; no transactions. Transfer quarterly to FUND 62300 to provide State match for Federal grants

Future of FUND

To provide permanency for all waiting children in the custody of DCS by providing recruitment of and supportive services to potential & post adoptive families. To continue improving awareness and service delivery of post-adoption services to families in an effort to decrease the number of disruptions in adoptive homes. To continue education & support to FCMs to help facilitate a greater number of placements to result in successful finalized adoptions.

Performance Measures

Increased permanency.

Clients Served

All children in the custody of DCS who are in out-of-home care with a permanency plan of adoption and the potential and post-adoptive families of these children.

FUND 12777 - DCS Child Protection Automation Project (ICWIS), State Match

History of FUND

Indiana's ICWIS design development began in July 1995. Indiana decided to create a federally compliant system (SACWIS) in response to the lack of an integrated approach to automation support for child welfare services. However, from its inception Indiana has not been able to become fully compliant with federal requirements. It is the charge of the Department of Child Services to reach full compliance by redesigning and developing a replacement child welfare system for ICWIS. In December 2008, a manageable and realistic project plan was developed for "the modernization effort." The discussion led to the unanimous decision that the long term strategy of ICWIS would be to build a new system known as the "Management Gateway for Indiana's Kids" or MaGIK. MaGIK will provide a comprehensive, end-to-end system to support the needs and well-being of the children entrusted to our care

Purpose of FUND

The purpose of this FUND is to provide State match for Federal grants. The purpose of the Indiana Child Welfare Information System (ICWIS) and Management Gateway for Indiana's Kids (MaGIK) is the capture of child welfare case management information through an electronic record to assure the safety, permanency, and well-being of children in Indiana. The data from this system is used to manage and monitor compliance with best practice principles that have been established by the Department of Child Services, as well as state and federal mandates. This program is an essential component of the Department of Child Services' objectives for maximizing operational efficiency in our work with children and families.

Statutory Authority

IC 31-25-2-6 and IC 31-27-2-2

Expenditures

State matching funds only; no transactions. Transfer quarterly to FUND 62300 to provide State match for Federal grants

Future of FUND

This FUND will continue to support the services described.

Performance Metrics

The goals for MaGIK is to provide a central location for child welfare data, facilitate accurate reporting, electronically interface with other systems through the use if BizTalk, and provide essential decision support to child welfare workers statewide. DCS will achieve this through the following goals:

- Provide a web-enabled system that will support more accurate and timely information.
- Address usability of the system through use of Web 2.0 technology that will permit a better look and feel for the workers who tend to be better trained in the use of the social media tools that are in place in the majority of our worker's homes.
- Integrate decision support tools at critical decision-making points within the life of the case which will ultimately improve child safety and well-being.
- Continue to identify IV-E eligible children to maximize federal reimbursement for the delivery
 of services to children; create and implement system automation of the eligibility functions
 during the biennium.
- Facilitate additional data exchange opportunities with other State agencies and local courts to promote collaborative efforts to strengthen families and protect children.
- Create a centralized data warehouse that will enable the exchange of information and provide accurate and timely data on performance.

Clients Served

MaGIK serves as the electronic record for the 114,907 children and their families for whom abuse or neglect investigations were initiated in SFY 2011. MaGIK through KidTraks provides an automated intelligent process to determine critical resources, recommended services and number of billable units to support the needs of children in DCS care.

FUND 12778 - DCS County Administration, State Match

History of FUND

The Department of Child Services was created by the passing of Senate Bill 529 in January of 2005. This historic event created DCS as its own agency. Since then DCS has worked with national child welfare organizations to introduce and adopt best practice models, enhanced technological systems, and statutory manageable case loads. DCS continues to strive for excellence while working through barriers that challenge this system.

Purpose of FUND

The purpose of this FUND is to provide State match for Federal grants. This FUND supports the Management Teams of the Family Case Managers and Supervisors who provide direct services to abused and neglected children within the state of Indiana. The operations expenses of each local office are also paid from this FUND so that each office can be accessible, safe, and meet the needs of families in crisis.

Statutory Authority

Indiana Code 31-25-2-7 gives DCS the responsibility to provide child protection services and administration of child and family services. This would include placement, and preservation services for children. IC 31-25-2-8 gives DCS the responsibility of administering specific grants, funds and programs. IC 31-25-2-10 requires that DCS have sufficient and qualified staff to meet mandatory requirements of 12 assessments per worker per month, and 17 ongoing cases.

Expenditures

State matching funds only; no transactions. Transfer quarterly to FUND 62300 to provide State match for Federal grants

Future of FUND

Continued focus on the child welfare practice model implemented statewide in SFY 2009. It is believed that family centered practice can produce more effective and sustainable changes to a family in need. DCS has continues to enhance this model, which include maintenance and development of essential connections with family when children are unable to remain in their home, to ensure that all children have the opportunity to achieve swift permanency through family preservation, family reunification, adoption, or independent living: to protect children from abuse and neglect; to support families in identifying and using their inherent strengths and the resources in their community to resolve the conditions that led to abuse and neglect, and to affect permanent change that enhances the safety, permanency, and well-being of children and families.

Performance Metrics

DCS measures performance using several quantitative indicators; most importantly child safety, or the absence of repeated maltreatment, children who reached permanency within 24 months, children who were served safely in their own homes or with relatives and children who remained locally placed with their siblings. DCS also collects qualitative data that measures educational development, emotional health, and parental capacities.

Clients Served

Family Case Managers and their Supervisors are responsible for ensuring that each report of child abuse and neglect is assessed in a timely and thorough manner. Family Case Managers are responsible for case management and service referral for children and families who are involved in formal cases through the court system and less formal cases monitored by the local office. As of May 2012, DCS was responsible for: 33,707 children receiving services at the end of the month.

FUND 12779 – DCS Adoption Services Grants, State Match

History of FUND

The Adoption Program encompasses many components. The Adoption Assistance Program is an entitlement program supporting subsidies for adoptions of IV-E eligible special needs children. The program provides assistance with long term medical costs, certain social services and financial assistance. Non-recurring Adoption Expenses is to promote the adoption of special needs children by reimbursing families who adopt these children for things such as adoption court costs, attorney fees, home study fees, travel for pre-placement visits with the child and/or placement of the child. In July 2011, DCS contracted with 3 regional LCPAs to better coordinate a post-adoption program that delivers strength-based, family centered services while maintaining ongoing dialogue and family participation to assure consistency and progress towards service goals.

Purpose of FUND

The purpose of this FUND is to provide State match for Federal grants. The purpose of this program is to find legal permanency for children for whom reunification is not feasible. Adoption by a family member will be sought first, keeping in line with the agency's philosophy of Safely Home Families First, but when necessary facilitating adoption by a non-relative family.

Statutory Authority

The general authority for adoptions is IC 31-19 (the entire article). The authority for DCS to administer adoption services is IC 31-25-2-7(a)(10).

Expenditures

State matching funds only; no transactions. Transfer quarterly to FUND 62300 to provide State match for Federal grants

Future of FUND

To provide permanency for all waiting children in the custody of DCS by providing recruitment of and supportive services to potential & post adoptive families. To continue improving awareness and service delivery of post-adoption services to families in an effort to decrease the number of disruptions in adoptive homes. To continue education & support to FCMs to help facilitate a greater number of placements to result in successful finalized adoptions.

Performance Measures

Increased permanency.

Clients Served

All children in the custody of DCS who are in out-of-home care with a permanency plan of adoption and the potential and post-adoptive families of these children.

FUND 12781 - DCS Family & Child Services, State Match

History of FUND

Services provided through the Family and Children Fund ensure the safety and well-being of children at risk of abuse, neglect, and delinquency. These services include the cost of out of home placements, in-home services, counseling, clothing, etc.

Purpose of FUND

The purpose of this FUND is to provide State match for Federal grants. The purpose of this program is to enable the agency to develop and establish, or expand, and to operate coordinated programs of out of home care, community-based family support services, family preservation services, time-limited family reunification services, and support services to accomplish the following objectives: (1) to ensure the safe placement of children when removal from their home is necessary; (2) to prevent child maltreatment among families at risk through the provision of supportive family services; (3) to assure children's safety within the home and preserve intact families in which children have been maltreated, when the family's problems can be addressed effectively; (4) to address the problems of families whose children have been placed in foster care so that reunification may occur in a safe and stable manner in accordance with the Adoption and Safe Families Act of 1997.

Statutory Authority

Indiana Code 31-25-2-7 gives DCS the responsibility to provide child protection services and administration of child and family services. This would include placement, and preservation services for children.

Expenditures

State matching funds only; no transactions. Transfer quarterly to FUND 62300 to provide State match for Federal grants

Future of FUND

Continue efforts to reduce out-of-home placements by reserving the family in their own home through the use of a variety of family services that ensure the safety of children.

Performance Metrics

- When removal is necessary to place child(ren) with a relative whenever possible.
- Begin permanency options as soon as possible, including reunification, guardianship, adoption and in some cases independent living services.
- Increase the usage of Medicaid services for DCS and Probation clients whenever possible, optimizing the use of funds available.

Clients Served

The DCS Family & Children Fund serves clients in all 92 counties with out-of-home care, community-based family support services, family preservation services, time-limited family reunification services, and support services.

FUND 13230 – DCS Central Office Administration, State Appropriation

History of FUND

DCS was created as a stand-alone agency in July, 2005. As a result, functional staff from FSSA was spun off into the new DCS Central Office Administration. This FUND was created to oversee, manage and support the delivery of services and programs to abused and neglected children and their families and to children at risk of abuse or neglect.

Purpose of FUND

The purpose of this FUND is to develop, implement and manage effective programs, policies and support tools for staff working with the population described above. To ensure compliance with federal, state and local laws regarding child abuse and neglected children and their families including legal and financial services, quality assurance, policy development and communications. To administer grants and funding to support abused and neglected children and their families.

Statutory Authority

Indiana Code 31-25-2-7 gives DCS the responsibility to provide child protection services and administration of child and family services. This would include placement, and preservation services for children. IC 31-25-2-8 gives DCS the responsibility of administering specific grants, funds and programs.

Future of FUND

- To protect children from continued abuse and neglect.
- To empower families to identify and use their inherent strengths and the resources in their community to resolve the conditions that led to abuse and neglect
- To empower and engage communities to build a system that supports families and protects children.
- To affect permanent change that enhances the safety, permanency, and well-being of children and families.
- To maintain and develop essential connections between children, their siblings, parents, and extended family members when children are unable to remain in the home.
- To ensure that all children have the opportunity to achieve permanency through family preservation, family reunification, adoption or a permanent relationship with an adult.
- To ensure financial stability for families through provision of appropriate financial resources.
- To provide a workforce and environment that supports the delivery of quality services to families and children.

Performance Metrics

DCS measures performance using several quantitative indicators; most importantly child safety, or the absence of repeated maltreatment, children who reached permanency within 24 months, children who were served safely in their own homes or with relatives, and children who remained locally placed with their siblings. DCS also collects qualitative data that measures educational development, emotional health, and parental capacities.

Number of Clients Served

This account supports staff that provides direct services to Hoosiers. DCS receives more than 100,000 phone calls at its Abuse & Neglect Hotline each year alleging abuse or neglect of a child. Of those, approximately 75,000 are investigated through a formal assessment each year. Abuse or neglect is proven, or substantiated, in almost 25,000 of the reported cases. DCS has direct responsibility for nearly 15,000 children at any given time.

FUND 15350 - DCS Youth Services Bureau

History of FUND

Youth Services Bureaus (YSBs) are a legislative supported. Services can include the following service types, all focusing on prevention of juvenile delinquency: Counseling, Mentoring, Parent education, Recreation programs, school based expulsion and suspension prevention, shelter care, skills training, and teen court.

Purpose of FUND

This is a non-reverting FUND. The purpose of this program is to support community-based programs which aid in the early identification of youth at-risk of entry into the juvenile justice system and, after identification, provide services that prevent the entry into that system. Services are provided to youth in the areas of transitional living, alternative education, and job preparedness. All sites provide information and referral services, delinquency prevention services, community education programs focused on youth concerns, and advocacy for youth.

Statutory Authority

The statutory authority for the program is I.C. 12-14-24.

Future of FUND

Funding for Youth Service Bureaus has not increased since the 1990's. Continuing to provide the same funding year after year assures a reduction in services due to cost increases. Reducing the number of at risk youth in the juvenile justice system saves money and increases quality of life for at risk youth. Specific goals for the YSBs are:

- -To increase the youth service bureau coverage to provide delinquency prevention across Indiana.
- -To identify delinquency prevention service needs in communities and creating plans to comprehensively address those needs
- -To modify and enhance peer reviews to incorporate in future funding opportunities
- -To partner with the Indiana Youth Services Association to continue peer review oversight, agency training, and certification.

Performance Metrics

DCS measures YSB effectiveness based upon re-arrest data gathered at the local level.

Clients Served

The target audience for the YSBs is youth at risk of entry into the juvenile justice system.

FUND 15830 - DCS Project Safe Place

History of FUND

Historically, DCS has promoted Project Safe Place and been the liaison with the National Project Safe Place. We have partnered with local Project Safe Place agencies to assist them with the accreditation process.

Purpose of FUND

The purpose of this program is to locate and secure Safe Place sites for runaway children and youth in crisis and at risk of abuse, neglect, exploitation, and delinquency. Other components of the program include promoting public awareness, recruiting and supervising volunteers, maintaining client records, community networking, and direct services to youth such as transportation to a shelter, counseling and shelter care.

Statutory Authority

The statutory authority for the program is P.L. 209-1988.

Future of FUND

To increase the number of youth served through phone counseling or onsite assistance. To ensure all sites utilize texting as a form of outreach, as supported by the National Project Safe Place. Current allocation of Project Safe Place is \$125,000 per year. Project Safe Place, at its peak of funding was at over \$250,000. These funding cuts have resulted in fewer at risk children being served.

Performance Metrics

Continued monitoring of outreach to youth about services.

Clients Served

There are currently more than 1521 Safe Place sites in Indiana with a total of 121 adult volunteers. During the period July 1, 2011 through June 30, 2012, 264,243 youth and adults received information and/or services through the Safe Place Program.

FUND 16690 - DCS Adoption Services State Appropriation

History of FUND

The Adoption Program encompasses many components. The Adoption Assistance Program is an entitlement program supporting subsidies for adoptions of IV-E eligible special needs children. The program provides assistance with long term medical costs, certain social services and financial assistance. Non-recurring Adoption Expenses is to promote the adoption of special needs children by reimbursing families who adopt these children for things such as adoption court costs, attorney fees, home study fees, travel for pre-placement visits with the child and/or placement of the child. In July 2011, DCS contracted with 3 regional LCPAs to better coordinate a post-adoption program that delivers strength-based, family centered services while maintaining ongoing dialogue and family participation to assure consistency and progress towards service goals.

Purpose of FUND

The purpose of this program is to find legal permanency for children for whom reunification is not feasible. Adoption by a family member will be sought first, keeping in line with the agency's philosophy of Safely Home Families First, but when necessary facilitating adoption by a non-relative family.

Statutory Authority

The general authority for adoptions is IC 31-19 (the entire article). The authority for DCS to administer adoption services is IC 31-25-2-7(a)(10).

Future of FUND

To provide permanency for all waiting children in the custody of DCS by providing recruitment of and supportive services to potential & post adoptive families. To continue improving awareness and service delivery of post-adoption services to families in an effort to decrease the number of disruptions in adoptive homes. To continue education & support to FCMs to help facilitate a greater number of placements to result in successful finalized adoptions.

Performance Measures

Increased permanency.

Clients Served

All children in the custody of DCS who are in out-of-home care with a permanency plan of adoption and the potential and post-adoptive families of these children.

FUND 17022 - DCS Family & Children Fund

History of FUND

Services provided through the Family and Children Fund ensure the safety and well-being of children at risk of abuse, neglect, and delinquency. These services include the cost of out of home placements, in-home services, counseling, clothing, etc.

Purpose of FUND

The purpose of this program is to enable the agency to develop and establish, or expand, and to operate coordinated programs of out of home care, community-based family support services, family preservation services, time-limited family reunification services, and support services to accomplish the following objectives: (1) to ensure the safe placement of children when removal from their home is necessary; (2) to prevent child maltreatment among families at risk through the provision of supportive family services; (3) to assure children's safety within the home and preserve intact families in which children have been maltreated, when the family's problems can be addressed effectively; (4) to address the problems of families whose children have been placed in foster care so that reunification may occur in a safe and stable manner in accordance with the Adoption and Safe Families Act of 1997.

Statutory Authority

Indiana Code 31-25-2-7 gives DCS the responsibility to provide child protection services and administration of child and family services. This would include placement, and preservation services for children.

Future of FUND

Continue efforts to reduce out-of-home placements by reserving the family in their own home through the use of a variety of family services that ensure the safety of children.

Performance Metrics

- When removal is necessary to place child(ren) with a relative whenever possible.
- Begin permanency options as soon as possible, including reunification, guardianship, adoption and in some cases independent living services.
- Increase the usage of Medicaid services for DCS and Probation clients whenever possible, optimizing the use of funds available.

Clients Served

The DCS Family & Children Fund serves clients in all 92 counties with out-of-home care, community-based family support services, family preservation services, time-limited family reunification services, and support services.

FUND 17090 – DCS Child Welfare Training State Appropriation

History of FUND

Staff training has always existed in the Department of Child Services. However, the current structure was effective as of 2007 for DCS staff. Resource parent training has always been mandated by the licensing regulations. The current structure was effective July 1, 2011.

Purpose of FUND

The child welfare training program delivers training to new and experienced child welfare staff and foster parents. The program also provides an advanced degree educational program (MSW) for child welfare staff to further train workers at an advanced degree level and meet some of the requirements of accreditation, and a BSW program for identified students during their last two semesters with the commitment that they will then become child welfare workers for a two-year period upon graduations.

Statutory Authority

I.C. 31-26-3.5

Expenditures

Expenses include a Training Partnership with the Indiana University School of Social Work to provide training and support services to all DCS staff. This Fund provides the match for Title IV-B Part 1 federal grant, as well as the Adoption administration and training and Foster Care administration and training. Quarterly cost allocation that is pure state is also charged to this Fund.

Future of FUND

Goals of the program are (1) to provide training to staff and resource parents that will enhance their ability to more effectively assure the safety of children, (2) to provide consistent training for all DCS staff and resource parents, (3) to provide training that will enable DCS workers to more readily engage families and utilize the assessment process to determine services for families, (4) to provide resource parent training that more effectively meets the needs of caregivers by having dual caregiver tracks for training, and (5) to provide opportunities for staff to participate in advanced degree programs.

Performance Metrics

Practice division – outcomes are measured in regional and statewide Quality Service Reviews and reflected in the Practice Indicators that have been developed to monitor overall agency performance. Outcomes from FCM trainings are measured on four levels of evaluation based on the nationally recognized Kirkpatrick evaluation model. This includes standard "Satisfaction Surveys", pre- and post- test for new worker training, a measure of transfer of learning effectiveness, and a review of outcomes for workers who have completed the current comprehensive training vs. those who completed the training prior to cohort training.

Outcomes for Resource Parent trainings are measured on one level of evaluation, satisfaction surveys with additional feedback being obtained from an established workgroup.

Clients Served

The child welfare training program serves approximately 3,000 staff persons and approximately 6,414 resource parents addressing yearly training requirements for both. The MSW program accepts approximately 20 new students each year and there are each year up to 36 BSW students are funded for their senior year with a contractual obligation to work for the Department of Child Services two years post graduation.

FUND 17780 - DCS Child Welfare Services State Grants, State Appropriation

History of FUND

This FUND was created to support programs such as Healthy Families and Community partners. This Fund provides the match for Title IV-B Part 1 federal grant, as well as the Adoption administration and training and Foster Care administration and training.

Purpose of FUND

This is a non-reverting FUND. The purpose of these funds are to support community-based efforts to develop, operate, expand and enhance initiatives aimed at the prevention of child abuse and neglect. The intent is to serve families prior to becoming substantiated abuse/neglect cases. Expenses include a Training Partnership with the Indiana University School of Social Work to provide training and support services to all DCS staff.

Statutory Authority

I.C. 31-26-3.5

Future of FUND

This FUND will continue to support services as described.

Performance Metrics

Healthy Families will maintain a 95% success rate of no Abuse and/or neglect of documented families receiving 12 or more home visits.

Community Partners will maintain a 90% success rate of no Abuse and/or neglect of documented families receiving 8 face to face home visits.

Monthly, a methodology is used to cross reference Healthy Families with reports of substantiated child abuse and neglect in ICWIS of families who have received a minimum of 12 home visits. Since 2003 the program has maintained a 98% success rate each year showing families served had no reported substantiated abuse or neglect. This same format is used to capture data about families who have received Community Partner services. During 2009-2010 Community Partners' has served over 14,000 families with a success rate of 96% .

Community Partners has expanded in all 18 regions across the state. Agencies are committed to ensuring that a proper array of quality services is available to children and their families regardless of where they live. Community Partners will subcontract with prevention programs that have been recommended and approved by Regional Service Councils to expand and enhance support to families.

Clients Served

A combination of state, federal and local funding provides Healthy Families Indiana prevention services in all 92 counties through contracts to serve hi-risk parents of children zero up to 5 years. The purpose is to teach parents to bond with and nurture their children, make sure the family is linked to a medical provider for prenatal and postnatal care, and make sure the family has access to other essential community services. Each year over 17,000 families are assessed and are offered the opportunity to voluntarily participate in weekly home visitation. Community Partners for Child Safety is established in all 18 regions across the state and served 14,213 families during 2009-2010 funding year. The focus is to serve families with children age 5 up to 18. Referrals for this prevention program come from schools, community agencies, as well as, families themselves.

FUND 37220 - DCS District Welfare Administration

History of FUND

The DCS Child Welfare State Plan includes Child Welfare federal/state/county funding sources: Title IV-B Part I, Title IV-B Part II, SSBG, Chafee Foster Care Independence Program (CFCIP), Kids First Trust Fund, Community Based Child Abuse Prevention (CBCAP), Child Welfare Fund, and Family and Children Fund. Contracts for services bind grantees regardless of whether services are paid from the funds listed previously or from Family and Children Fund at the county level (funds may be made from any number of accounts within the Family and Children Fund to include Independent Living for Wards, Preservation Services, Adoption Services, etc.). Each funding source has guidelines on services that are appropriate to fund. The funding categories as well as the service standards in Attachment A have listed the funding that can be used for that particular category or service.

Purpose of FUND

The purpose of this FUND is to provide services for children and families to help families (including adoptive and extended families) at risk or in crisis including services to assist families in preventing disruption and the unnecessary removal of children from their home (as appropriate). They help to maintain the safety of children in their own homes, support families preparing to reunify or adopt, and assist families in obtaining other services to meet multiple needs. Reunification services are also included in this category which could assist children in returning to their families or placement in adoption or legal guardianship with relatives. These services may include follow-up care to families to whom the child has been returned after placement and other reunification services.

Statutory Authority

I.C. 31-26-3.5

Expenditures

Expenses include a Training Partnership with the Indiana University School of Social Work to provide training and support services to all DCS staff. This Fund provides the match for Title IV-B Part 1 federal grant, as well as the Adoption administration and training and Foster Care administration and training. Quarterly cost allocation that is pure state is also charged to this Fund.

Future of FUND

This FUND will continue to support services as described.

Performance Metrics

The Regional Plan for Child Welfare Services contains twelve service categories: Prevention and Support Services (Family Support); Crisis Intervention (Family Preservation), Time-Limited Family Reunification Services; Adoption Promotion and Support Services; Foster Care Maintenance; Adoption Subsidy Payment; Foster/ Adoptive/Kinship Parent Training; Foster Parent Support Services; Foster Parent Home Studies/Updates/Relicensing Studies; Chafee Foster Care Independence Program; Prevention Services-Community Partners for Child Safety; Staff Development; and Non-Standardized Programs (foster parent event, camping, etc.).

Clients Served

The target population under this FUND includes:

- 1. Children and families for whom a Child Protection Service investigation has been initiated and abuse or neglect have been substantiated.
- 2. Children and families who meet the requirements for CHINS 6 ("substantially endangers the child's own health or the health of another and needs care, treatment or rehabilitation that the child is not receiving...").
- 3. A family that adopts or plans to adopt an abused or neglected child who is at risk of placement or adoption disruption by assisting the family to achieve or maintain a stable, successful adoption of the child.
- 4. Children who are currently in substitute care including their families or caregivers and who are in need of reunification, placement stability and/or permanent placement services.

FUND 37230 - DCS Local Office Administration Dedicated Fund

History of FUND

The Department of Child Services was created by the passing of Senate Bill 529 in January of 2005. This historic event created DCS as its own agency. Since then DCS has worked with national child welfare organizations to introduce and adopt best practice models, enhanced technological systems, and statutory manageable case loads. DCS continues to strive for excellence while working through barriers that challenge this system.

Purpose of FUND

The purpose of this FUND is to provide funding and support for the Management Teams of the Family Case Managers and Supervisors who provide direct services to abused and neglected children within the state of Indiana. The Management Teams include local office directors, attorneys, and clerical staff. The operations expenses of each local office are also paid from this account so that each office can be accessible, safe and meet the needs of families in crisis, including office leases, postage, telephones, supplies, etc

Statutory Authority

Indiana Code 31-25-2-7 gives DCS the responsibility to provide child protection services and administration of child and family services. This would include placement, and preservation services for children. IC 31-25-2-8 gives DCS the responsibility of administering specific grants, funds and programs. IC 31-25-2-10 requires that DCS have sufficient and qualified staff to meet mandatory requirements of 12 assessments per worker per month, and 17 ongoing cases.

Future of FUND

Continued focus on the child welfare practice model implemented statewide in SFY 2009. It is believed that family centered practice can produce more effective and sustainable changes to a family in need. DCS has continues to enhance this model, which include maintenance and development of essential connections with family when children are unable to remain in their home, to ensure that all children have the opportunity to achieve swift permanency through family preservation, family reunification, adoption, or independent living: to protect children from abuse and neglect; to support families in identifying and using their inherent strengths and the resources in their community to resolve the conditions that led to abuse and neglect, and to affect permanent change that enhances the safety, permanency, and well-being of children and families.

Performance Metrics

DCS measures performance using several quantitative indicators; most importantly child safety, or the absence of repeated maltreatment, children who reached permanency within 24 months, children who were served safely in their own homes or with relatives and children who remained locally placed with their siblings. DCS also collects qualitative data that measures educational development, emotional health, and parental capacities.

Clients Served

Family Case Managers and their Supervisors are responsible for ensuring that each report of child abuse and neglect is assessed in a timely and thorough manner. Family Case Managers are responsible for case management and service referral for children and families who are involved in formal cases through the court system and less formal cases monitored by the local office. As of May 2012, DCS was responsible for: 33,707 children receiving services at the end of the month.

FUND 40430 - DCS Indiana Kids First Trust Fund Account

History of FUND

The Kids First Trust Fund Board was created as a monitoring body for the funds encumbered from the Kids First license plate sales. In FY 2012, Prevent Child Abuse Indiana, The Villages provided primary prevention services (voluntary services available to all members of the population/the general community to prevent child abuse and neglect) reached 4,325 youth, community members, parents, and professionals and graduated a total of 24 men from our Nurturing Fathers Program. The annual Signature Event in April had 178 participants. In FY 2012, 13,516 families participated in the Community Partners for Child Safety programs. With this prevention assistance, the state hopes to see families learn to not only help themselves but to help those around them to seek out necessary services. As this statewide prevention effort targets prevention, the implementation of agencies serving on a regional basis will increase the numbers of families served. The state projects that there will be a 50% increase in the number of families served in the CPCS program in the next year.

Purpose of FUND

The purpose of this program as defined by statute is to prevent child abuse and neglect and to reduce infant mortality through competitively awarding grants to not for profit organizations. The Kids First Trust Fund (KFTF) receives monies from the sale of the "KIDS FIRST" license plates and donations. This money is then granted annually to community programs throughout the State of Indiana for projects addressing prevention of child abuse and neglect. The KFTF currently funds Prevent Child Abuse Indiana (PCAI), a Division of The Villages to provide child abuse and neglect prevention workshops to youth, professionals, and the public statewide, and to distribute child abuse and neglect prevention materials to increase public awareness. In addition, PCAI promotes the development and ongoing work of local Child Abuse Prevention Councils and conducts child abuse prevention month activities throughout the month of April. The KFTF also currently funds a portion of the statewide Community Partners for Child Safety (CPCS) program to provide an array of secondary child abuse prevention services (voluntary services offered to at-risk individuals after certain warning signals have appeared but before abuse or neglect has occurred) in every region of the state. This service continuum builds community support for families that are identified through self-referral or other community agency referrals to connect families to resources needed to strengthen the families and prevent child abuse and neglect. In 2011 KFTF also allocated \$500,000 to Healthy Families Indiana. This allowed for agencies to serve additional families or those families that could not be served under federal funding requirements. This service works with families who are at risk for child abuse or neglect and works with that family until the child turns 3 years old.

Statutory Authority

The statutory authority for the program is I.C. 12-17-16-1.

Future of FUND

Continued promotion of the Kids First license plate.

Performance Metrics

The KFTF board has the following goals as directed by the current strategic plan.

- Communicate the critical value of support and resources for Indiana's parents.
- Establish and sustain a stable funding and leveraging plan for child abuse prevention resources.
- Provide political and educational advocacy to promote awareness that child abuse is preventable.
- Promote the coordination and collaboration of child abuse prevention strategies at the local, regional and state level within the public and private sectors.

Clients Served

Prevention programs service at-risk families in Indiana.

FUND 40450 - DCS Child Welfare Services State Grants

History of FUND

This FUND provides for expenditures made on behalf of services ordered by County professionals for protecting and providing for Children who were wards of the state.

Purpose of FUND

The purpose of the Stephanie Tubbs Jones Child Welfare Services program is to promote State flexibility in the development and expansion of a coordinated child and family services program that utilizes community-based agencies and ensures all children are raised in safe, loving families. The 40450 Fund was a blending of State Appropriated and Federal Grant (Title IV-B for the most part) Funding.

Statutory Authority

I.C. 31-26-3.5

Future of FUND

Funding was transferred from the State Appropriated fund 17780 as outlined in the As Passed Budget Bill as match to Federal Grant Awards that were also placed in the FUND. In 2012 due to Purchase Order commitments from prior years which have not been liquidated, a portion of the Available funding was returned to the State FUND to meet Encompass preferences on managing this funding more compliantly. 2012-2013 Budget Proposal indicates discontinuation of use as of 07/01/2010. This direction was chosen to more fully comply with methodologies implemented as a part of the State's implementation of Encompass. At the point of full liquidation of existing Purchase Orders this Fund will be closed and funding returned to the proper Federal or State Fund.

Performance Metrics

Healthy Families will maintain a 95% success rate of no Abuse and/or neglect of documented families receiving 12 or more home visits.

Community Partners will maintain a 90% success rate of no Abuse and/or neglect of documented families receiving 8 face to face home visits.

Monthly, a methodology is used to cross reference Healthy Families with reports of substantiated child abuse and neglect in ICWIS of families who have received a minimum of 12 home visits. Since 2003 the program has maintained a 98% success rate each year showing families served had no reported substantiated abuse or neglect. This same format is used to capture data about families who have received Community Partner services. During 2009-2010 Community Partners' has served over 14,000 families with a success rate of 96%.

Clients Served

A combination of federal, state, and local funding provides Healthy Families Indiana prevention services in all 92 counties through contracts to serve hi-risk parents of children zero up to 5 years. The purpose is to teach parents to bond with and nurture their children, make sure the family is linked to a medical provider for prenatal and postnatal care, and make sure the family has access to other essential community services. Each year over 17,000 families are assessed and are offered the opportunity to voluntarily participate in weekly home visitation. Community Partners for Child Safety is established in all 18 regions across the state and served 14,213 families during 2009-2010 funding year. The focus is to serve families with children age 5 up to 18. Referrals for this prevention program come from schools, community agencies, as well as, families themselves.

FUND 41406 - DCS Family & Children Fund Dedicated Fund

History of FUND

Services provided through the Family and Children Fund ensure the safety and well-being of children at risk of abuse, neglect, and delinquency. These services include the cost of out of home placements, in-home services, counseling, clothing, etc.

Purpose of FUND

The purpose of this program is to enable the agency to develop and establish, or expand, and to operate coordinated programs of out of home care, community-based family support services, family preservation services, time-limited family reunification services, and support services to accomplish the following objectives: (1) to ensure the safe placement of children when removal from their home is necessary; (2) to prevent child maltreatment among families at risk through the provision of supportive family services; (3) to assure children's safety within the home and preserve intact families in which children have been maltreated, when the family's problems can be addressed effectively; (4) to address the problems of families whose children have been placed in foster care so that reunification may occur in a safe and stable manner in accordance with the Adoption and Safe Families Act of 1997.

Statutory Authority

Indiana Code 31-25-2-7 gives DCS the responsibility to provide child protection services and administration of child and family services. This would include placement, and preservation services for children.

Future of FUND

Continue efforts to reduce out-of-home placements by reserving the family in their own home through the use of a variety of family services that ensure the safety of children.

Performance Metrics

- When removal is necessary to place child(ren) with a relative whenever possible.
- Begin permanency options as soon as possible, including reunification, guardianship, adoption and in some cases independent living services.
- Increase the usage of Medicaid services for DCS and Probation clients whenever possible, optimizing the use of funds available.

Clients Served

The DCS Family & Children Fund serves clients in all 92 counties with out-of-home care, community-based family support services, family preservation services, time-limited family reunification services, and support services.

FUND 58038 - DCS Title IV-D Child Support Stimulus Funding / Recovery Act (ARRA) Funding

History of FUND

The scope and focus of the program have changed considerably over the past 35 years. Title IV-D was added to the Social Security Act in the 1970s primarily as a cost recovery program for AFDC (now known as TANF). Congress has steadily increased the scope of services required as well as the populations that must be served, resulting in an extremely complicated program. (As examples of scope changes: in addition to child support, medical support must be evaluated for every IV-D case and appropriate action taken; every state must have formal Child Support Guidelines for all cases - not just those that are IV-D - that address the correct amounts of child and medical support to be ordered based on the parents' financial situation, and those guidelines must be reviewed every four years using economic data; each state is mandated to have a statewide disbursement unit provides one location for employers to send income withholding on both IV-D and non-IV-D cases.) The audience served has significantly expanded - it now includes persons currently or formerly receiving a variety of public assistance dollars as well as persons who request services who may never have received public assistance. The cost recovery aspect of the program has diminished and the focus is almost completely on ensuring that financial support flows to families quickly and regularly

Purpose of FUND

The Title IV-D Child Support Program was created in 1975 as part of the Social Security Act. Its purpose is to ensure the right of every child to the financial support of both parents, even when the parents may not reside in the child's home. Federally mandated functions include location of parents, establishment of paternity, establishment and enforcement of child support obligations, and payment processing, distribution and disbursement of child support collections.

Statutory Authority

42 U.S.C. 651-669, I.C. 31-25-4-1, I.C. 31-25-4-34

Future of FUND

As ARRA funding has been consumed and the Federal grants have been closed, use of this FUND will be discontinued.

Performance Metrics

Performance is measured by five federally defined measures as well as a collections base. The five measures are: Paternity Establishment (the number of children for whom paternity is established); Support Order Establishment (number of cases with court orders for child support); Current Support Collections (percent of current support collected versus owed each month); Cases Paying on Arrears (number of cases with at least one payment on child support arrears); Cost-Effectiveness (ratio of collections vs. expenditures).

Clients Served

Cases become IV-D in several ways. First, families receiving federal TANF, or children receiving IV-E, are considered to be mandatory referrals to the Title IV-D program. Also, custodial parties may file an application for Title IV-D Services with their county Prosecuting Attorney and pay a one-time \$25 fee. Custodial parties receiving Medicaid assistance may request Title IV-D Services without paying the \$25 fee. Finally, IV-D cases in other states where one of the parties, and/or the court order, reside in Indiana are also mandatory IV-D cases. Indiana's Title IV-D caseload is approximately \$50,000 cases. The volume of payments processed on IV-D and non-IV-D cases is approximately \$1 billion per year.

FUND 58440 - DCS Adoption Assistance Stimulus Recover Act (ARRA) Funding

History of FUND

The Adoption Program encompasses many components. The Adoption Assistance Program is an entitlement program supporting subsidies for adoptions of IV-E eligible special needs children. The program provides assistance with long term medical costs, certain social services and financial assistance. Non-recurring Adoption Expenses is to promote the adoption of special needs children by reimbursing families who adopt these children for things such as adoption court costs, attorney fees, home study fees, travel for pre-placement visits with the child and/or placement of the child. In July 2011, DCS contracted with 3 regional LCPAs to better coordinate a post-adoption program that delivers strength-based, family centered services while maintaining ongoing dialogue and family participation to assure consistency and progress towards service goals.

Purpose of FUND

The purpose of this program is to administer funding awarded under ARRA to increase the number of placements of children with special needs (due to age, challenges, members of a sibling group, etc) in adoptive homes; to provide supportive casework services to enable a greater number of placements to result in successful finalized adoptions; and to recruit adoptive families, prepare them for the placement of a special needs child, and increase support of special needs adoptions in the community

Statutory Authority

P.L. 96-272, I.C. 31-19-26, 42 U.S. 673.

Future of FUND

As ARRA funding has been consumed and the Federal grants have been closed, use of this FUND will be discontinued.

Performance Metrics

The primary goal of the Adoption Assistance program is increased permanency

Clients Served

All children in the custody of DCS who are in out-of-home care with a permanency plan of adoption and the potential and post-adoptive families of these children.

FUND 58450 - Foster Care Stimulus Recover Act (ARRA) Funding

History of FUND

The Foster Care Program is an entitlement program supporting subsidies for foster care needs of IV-E eligible children. The program provides assistance with out-of-home care, community-based family support services, family preservation services, time-limited family reunification services, and support services. Foster Care provides a safe, nurturing, stable, and temporary environment for children who can no longer remain in their own homes due to the risk of abuse or neglect. This care may be provided by unlicensed or licensed relatives, as well as licensed non-relative foster parents. When possible, children are placed in close proximity to their families, particularly when reunification is the case plan goal. Placement may occur until reunification with the child's family takes place or another permanent placement is established.

Purpose of FUND

The purpose of this program is to administer funding awarded under the American Recovery and Reinvestment Act (ARRA) to enable the agency to develop and establish or expand and to operate, coordinate, and program of out-of-home care, community-based family support services, family preservation services, time-limited family reunification services, and support services.

Statutory Authority

IC 31-28 (all chapters) and IC 31-27-4

Future of FUND

As ARRA funding has been consumed and the Federal grants have been closed, use of this FUND will be discontinued.

Performance Metrics

The objectives for successful foster care engagement in Indiana include:

- Participating in Child and Family Team Meetings or Case Plan Conferences
- 2. Supporting the Case Plan goals
- 3. Participating in court hearings when notified
- 4. Providing for the child's basic needs (e.g., food, clothing, and shelter)
- 5. Maintaining confidentiality
- 6. Supporting the approved Visitation Plan
- 7. Supporting the child's positive identification his or her family of origin

Clients Served

Foster children come from diverse ethnic and cultural populations, and are between 0 and 18 years of age. They may have special medical, developmental, mental, or emotional needs. Foster children may also belong to a sibling group or be an only child. The majority of foster children enter care as a result of abuse, neglect, or abandonment by their parents. Abuse and neglect do not leave children damaged for life. Children are very resilient and can thrive in a structured, nurturing foster home. The average number of days in care is 363 days.

FUND 62300 - DCS DHHS Fund

History of FUND

This FUND was created to house allowable costs as prescribed by the Federal grant programs and their required State match. Transfers from State FUNDS 12771 through 12781 are received quarterly as commitment of State match required by Federal grants. Using Federal grand dollars, DCS contracts with numerous service providers throughout Indiana to deliver the services described under prevention, preservation, placement and permanency. Service providers who enter into contracts with DCS all commit to providing quality service based on established standards and agree to provide data relating to identified outcome measures.

Purpose of FUND

The purpose of this FUND is to house DCS federal grant awards made by the United States Department of Health and Human Services (DHHS), most through the Administration of Children and Families (ACF). The Administration for Children & Families (ACF) is a division of the Department of Health & Human Services. ACF promotes the economic and social well-being of families, children, individuals and communities. Funding includes Title II (CAPTA), Title IV-A (TANF), Title IV-B Subpart 1 (Promoting Safe and Stable Families) and Subpart 2 (Child Welfare), Title IV-D (Child Support), Title IV-E (Adoption and Foster Care), Title V (Affordable Care Act), and Title XX (Social Services Block Grant)

Statutory Authority

IC 31-25-2-8 gives DCS the responsibility of administering specific grants, funds and programs.

Future of FUND

This FUND will continue to house Federal funding and expenditures from DHHS.

Performance Metrics

Grants funded through DHHS ACF programs aim to:

- Empower families and individuals to increase their economic independence and productivity
- Encourage strong, healthy, supportive communities that have a positive impact on quality of life and the development of children
- Create partnerships with front-line service providers, states, localities and tribal communities to identify and implement solutions that transcend traditional program boundaries
- Improve access to services through planning, reform and integration
- Address the needs, strengths and abilities of vulnerable populations including people with developmental disabilities, refugees and migrants

Clients Served

DCS has a network of eighteen Regional Services Councils covering the entire state of Indiana. Up to 30,000 children are receiving DCS services at any time in Indiana. DCS protects children in all 92 counties who are victims of abuse or neglect and strengthens families through services that focus on family support and preservation. The Department also administers child support, child protection, adoption and foster care throughout the state of Indiana